

VIJAY GAGGAR

Business Analyst

Current Organization: WIPRO Ltd.

Previous Organizations: Newgen Software Technologies Ltd. | Infocuz BPM Solution LLP | Freelancer

Personal Info

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About Me

IT Professional with 6 years of experience in Business Process Management & Financial Reports building. Have proven ability to cultivate key client relationships for multiple process in Banking & Financial industries. Committed to establishing credibility and developing relationships with associates and managers. Currently seeking a role where I can utilize my work experience in the Banking & Finance.

Skills

- Business Process Management
- Project Lifecycle Management
- SQL | HTML/CSS | XML | Database
- Pivot | Excel
- Agile | Scrum | Waterfall | Jira (JQL)
- Data mining and analysis
- Financial accounting

Tools

- MySQL
- Microsoft Office
- Newgen Product Suite
- JIRA
- Soap UI
- Eclipse

Education

- MCA - Master in Computer Application
Pune University (2014-2016)
- BCA - Bachelor in Computer Application
JNVU (Rajasthan) University (2010-2014)

Professional Experience

WIPRO Ltd. | Financial Business Analyst

December 2020 - Present

Project : Credit Suisse

Key responsibilities :

- Understand Business Requirements, performing Gap analysis and writing user stories based on the detailed analysis.
- Providing end to end support in the entire SDLC Process. Working closely with different stakeholders and provide support at every step.
- Prepare reports using Qlik sense tool and communicate the insights of these reports to the broader business.
- Gathering data and analysing using MySQL & MS Excel and suggest improvements based on the analysis.
- Creating necessary documents like PRF, BRD, FRD and other business related modules.
- Maintaining JIRA Board and managing scrum meetings.

Infocuz BPM Solution LLP | Business Analyst

September 2020 - November 2020

Key responsibilities :

- Looked at financial performance and identified trends
- Explored various investment opportunities
- Plan meetings with the client to gather requirements.
- Assign tasks to the team members and track their daily tasks.

Newgen Technologies Ltd. | Sr. Software Engineer

June 2016 - August 2020

- Functional domain experience involves Knowledge of BPM, Banking Domain and Digital Transformation of Customer On boarding. Works for Major Banks of India i.e. NSE-India, IDFC FIRST BANK- Mumbai, AU SMALL FINANCE BANK- Jaipur and abroad i.e. BANK SOHAR- Muscat, RAK BANK- Dubai, FIRST BANK- Nigeria as onsite resource.
- Hands on Experience in BPM Products i.e. Flowable, iBPS, OmniFlow, OmniDocs, BAM, e-Gov Office, OmniScan.

Key responsibilities :

- Implemented an efficient and bug-free Account Opening Solution in 15 Days that increased the efficiency of customer on-boarding by 150%.
- Successfully resolved design issues that arose from the unclear requirements.
- Plan meetings with the client to gather requirements.
- Responsible for developing business solutions that automated document-centric processes for multiple banks.